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भारतसरकार Government of India  
रेलमंत्रालय Ministry of Railways  
(रेलवे बोर्ड) (Railway Board)

**OFFICE ORDER NO. 36 OF 2021**

**Sub: Implementation of e-Parichay over Indian Railways**

SPARROW and e-Office applications developed by National Informatics Centre (NIC) have been implemented successfully on Indian Railways and at Railway Board respectively.

It has now been decided to launch e-parichay application developed by NIC which enables Single Sign on (SSO) functionality. Applications like SPARROW, e-forms(online application for NIC mail creation) and e-Office applications are already integrated by NIC in e-parichay. User needs to login in e-parichay once in a day and access all integrated applications.

After the launch of e-parichay over Indian Railways, Railway officers on central deputation can write online APAR in Indian Railways SPARROW instance. User has to type SPARROW URL i.e <https://sparrow.railnet.gov.in>, It will automatically redirect to e-parichay homepage.


**Following steps will be followed for authentication of e-parichay**

- NIC email-id & password are the user credentials for login in e-Parichay. User has to enter complete NIC mail-id i.e [ram.kumar@nic.in](mailto:ram.kumar@nic.in) or [ram.kumar@gov.in](mailto:ram.kumar@gov.in).
- Click on "NEXT" after entering the password. Then Click on "OTP on mobile" and Click on "NEXT". User will receive OTP on the mobile number registered with NIC mail-ID.
- User can get updated their mobile number registered in NIC mail-id by sending their request at [rbcc-helpdesk@rb.railnet.gov.in](mailto:rbcc-helpdesk@rb.railnet.gov.in) from their official mail-id i.e nic.in or gov.in.

For any assistance, user can call their local SPARROW custodians or mail at [rbcc-helpdesk@rb.railnet.gov.in](mailto:rbcc-helpdesk@rb.railnet.gov.in) from their official mail i.e gov.in or nic.in with subject line as "Issue pertains to e-parichay".

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Copy to:

  
(Ravi Shekhar)  
Director (Confidential)  
Railway Board