

**RAIL WHEEL FACTORY**  
(Ministry of Railways)

GENERAL MANAGER'S OFFICE,  
(Personnel Branch),  
Yelahanka, Bangalore-64.

No.RWF/EW-52/940

Dated :24 July 2019

**NOTIFICATION**

Sub : Cashless Treatment Scheme in Emergency situations (CTSE) in empanelled hospitals for retired Railway employees and their dependent family members  
\*\*\*\*\*

Railway Board vide letter No.2014/H/28/1/Smart Card/Pt.A dated 14.07.2016 have introduced Cashless Treatment Scheme in Emergency situations (CTSE) in empanelled hospitals for retired Railway employees and their dependent family Members.

The pre-requisite to join CTSE shall be membership of RELHS. It is also to be noted here that CTSE is a new and additional scheme and even without the new CTSE Identity card, all the existing facilities will continue to be available to the RELHS beneficiaries as before.

The one time subscription to join CTSE per family in terms of Railway Board's letter No.2014/H/28/1/Smart Card. Part.A dated 24.01.2017 is as follows:

Entitlement	Subscription
Private Ward	Rs.30,000/-
Semi-Private Ward	Rs.15,000/-
General Ward	Rs.6,000/-

In addition to the above subscription, retired employees/members have to pay Rs.200/- for each beneficiary/card holder plus GST as applicable.

Ward entitlement is dependent on last salary drawn and the criteria for entitlement of wards in Railway empanelled hospital for Railway medical beneficiaries in terms of Railway Board's letter No.2016/H-1/11/69/Hospital Recognition dated 08.05.2018 will be as under:

Sl. No.	Corresponding basic pay drawn by the officer in 7 <sup>th</sup> CPC per month	Entitlement
1	Upto Rs.47,600/-	General Ward
2	Rs.47,601/- to Rs.63,100/-	Semi-private ward
3	Rs.63,101/- and above	Private Ward

Those who have retired from Rail Wheel Factory and interested to join the scheme by making necessary payment can submit the applications for joining the scheme to SPO/RWF through online at [www.railctsc.utiitsl](http://www.railctsc.utiitsl). For the benefit of those RELHS beneficiaries who are not comfortable with the online form, an offline process of obtaining the card has also been designed (prescribed format) which is enclosed herewith. They also have to submit a self attested copy of Aadhar card and photo of self and family members, copy of the RELHS card, Photo and a copy of the PPO. They also have to pay the amount, which has been indicated above as per their entitlement alongwith amount prescribed for card making.

Those who have retired from other Railways and who are taking treatment in RH/RWF have to submit applications to their respective Personnel Departments in the Railways/Units in which they were working prior to their retirements, and obtain CSTE card in those Railway/Units only.

Those who are interested to join the scheme may please submit the application in the format enclosed. For more details please contact SPO-I or settlement section of Personnel Branch/RWF.



for PRINCIPAL CHIEF PERSONNEL OFFICER

Copy to :

1. All Notice Boards.
2. Joint Secretary/Staff Council.
3. The Zonal Secretary AISCST Association & OBC Association.

Authorities : Railway Board letters Nos.

1. No.2014/H/28/1/smart card/Part A dated 14.07.2016.
2. No.2016/H-1/11/69/Hospital Recognition dated 23.12.2016.
3. No.2014/H/28/1/smart card/Part A dated 24.01.2017.
4. No.2014/H/28/1/smart card/Part A dated 20.02.2017.
5. No.2014/H/28/1/smart card/Part A dated 22.03.2018.
6. No.2016/H-1/11/69/Hospital Recognition dated 08.05.2018.
7. No.2014/H/28/1/Smart Card/Part-B dated 06.06.2018.
8. No.2014/H/28/1/Smart Card/Part-A dated 02.11.2018.

**Declaration to be taken from RELHS members on becoming a member of CTSE.**

1. I hereby apply to become a member of the Cashless Treatment Scheme in Emergency (CTSE) at private hospitals empanelled by railway. I request Indian Railway to issue individual CTSE photo identity card(s) for following members, whose name(s) feature in RELHS card, of my family.

	Name	Relation	DOB Dd/mm/yyyy	Aadhar Number	Special feature of Dependent
i.		Self			
ii.					
iii.					
iv.					
v.					

I hereby undertake to inform the SPO concerned either through this website or in writing, whenever any of my above mentioned family members become ineligible under RELHS and surrender his/her card.

2. I have been made aware that this CTSE card entitles for treatment in private hospitals **ONLY AT THE TIME OF EMERGENCY**. In routine illness or any illness which does not require immediate intervention/investigation, I shall continue to report to my authorized medical officer in Railway.
3. I hereby declare that I shall abide by the rules of the CTSE scheme in letter and spirit.
4. I undertake that I shall not allow others to misuse the CTSE Cards issued to me and my family members by way of utilizing it for obtaining treatment for a non-bonafide person. I further undertake that I shall not allow other family members to misuse the Cards by way of utilizing it for non-emergency disease treatment at Private empanelled hospital. Any misuse is liable to disqualify the card holder from membership of the CTSE scheme, with forfeiture of the initial deposited amount.
5. In case of loss of CTSE cards, I shall lodge a complaint with police and inform the SPO concerned either through this website or in writing for issue of New card to me on deposition of 'CTSE card Making Charges' prevalent at that time.
6. I hereby declare that I have been explained and I understand that Cashless treatment under CTSE scheme shall be available only in Railway empanelled hospitals for the stated purpose. In case I have to undertake treatment in a private non empanelled hospital, I shall have to pay the entire bill myself and shall claim reimbursement later on as per extant rules.

I am enclosing herewith self attested copy of Aadhar card and Photo of self and family members, copy of the RELHS card and a copy of the PPO. I have also enclosed DD No. \_\_\_\_\_ drawn on \_\_\_\_\_ Bank for Rs. \_\_\_\_\_.

(Signature of Employee)

Name :

Designation at the time of retirement :

Contact No.

PPO No.

E-mail :

Address: